

## With the TransferCenterIQ care collaboration platform, you can:

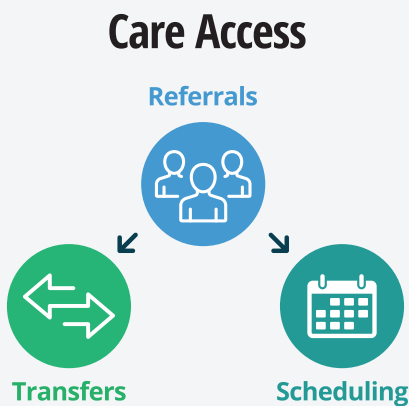
- Optimize patient flow across networks of care with a centralized transfer center model.
- Capture accurate patient information and eliminate excess calls.
- Reduce patient transfer delays and improve information transfer.
- Facilitate referral management tracking with a closed-looped process.



# TransferCenterIQ™

## Expanding the Capacity to Care™ with TeleTracking TransferCenterIQ

Health Systems have centralized care access to deliver efficient and equitable care to their community. TransferCenterIQ solves the critical need for a similarly unified hub to streamline operations, connect staff to critical resources and data, and create visibility at the unit, facility, and system level.



## TransferCenterIQ is the hub at the center of all your patient transfers.

TransferCenterIQ provides high visibility across inpatient and outpatient transfers where vulnerable communication deficiencies can impact patient safety. Incorporating a centralized transfer center process, with an automated digital workflow offers health systems the ability to improve operational efficiency, add physician referrals and increase patient satisfaction.

## Take control of medical transportation

- Decrease patient wait times
- Reduce staff time spent on non-emergent transports
- Efficiently plan Care team schedules C
- Speed patient care

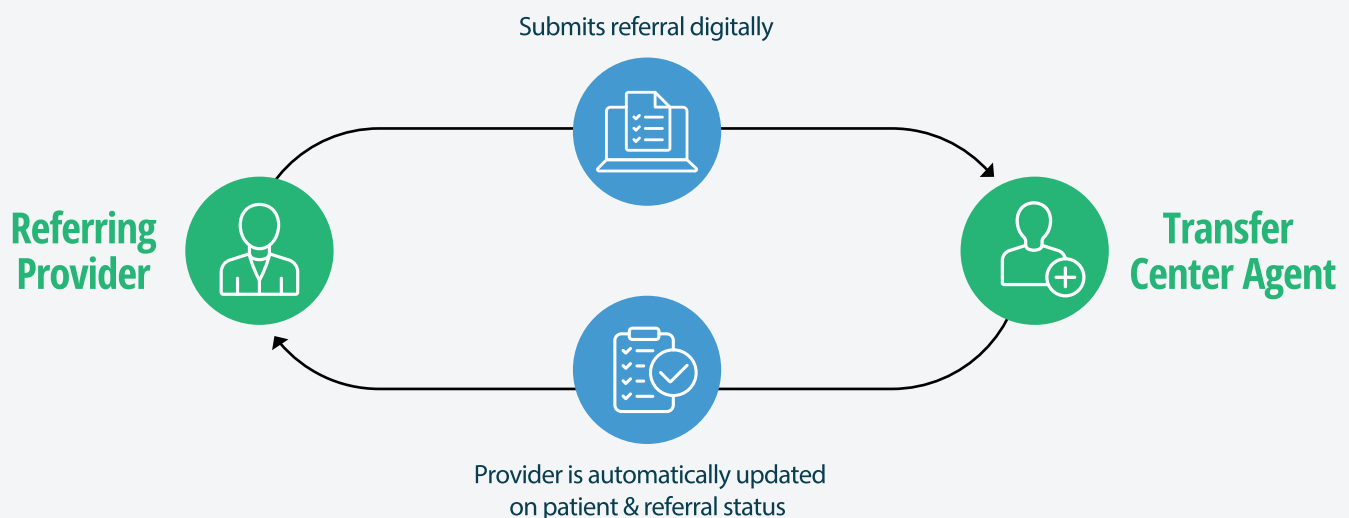
Patient ID	Referring Facility	Receiving Facility	Transfer Date	Transfer Time	Status	Assigned Staff	Notes
1000000001	St. Mary's	St. Mary's	2023-01-01	10:00	Completed	John Doe	Transfer successful.
1000000002	St. Mary's	St. Mary's	2023-01-01	11:00	In Progress	Jane Smith	Waiting for transport.
1000000003	St. Mary's	St. Mary's	2023-01-01	12:00	Pending	John Doe	Waiting for bed.

TransferCenterIQ with Referral Management functionality unites referring and receiving providers with an automated closed-loop process, so providers are not waiting for key referral tracking on their patients – Feedback is provided automatically and in real time increasing clinician effectiveness and patient outcomes.

#### Reduce communication gaps with referral management

- Get automated feedback for referring providers
- Obtain placement and discharge confirmations
- Produce reports on referrals and benchmark organization metrics
- Understand user management at a referring facility level

**The automated feedback loop updates the referring provider with necessary information on the status of their referral and patient.**



## TeleTracking's SynapseIQ® Enterprise Analytics

Easy-to-use reports and full integration with TeleTracking's SynapseIQ Enterprise Analytics provide a powerful solution that delivers timely, actionable insights and data visibility allowing you to build true system-wide situational awareness to operational performance.

TeleTracking is an integrated healthcare operations platform that is Expanding the Capacity to Care™ by combining comprehensive technology solutions with clinical expertise to optimize access to care, streamline care delivery and connect transitions of care. We understand that for every hour a patient waits for care they face objectively worse outcomes; so our mission is simple, to ensure that no one waits for the care they need.