

With SynapseIQ Enterprise Analytics you can:

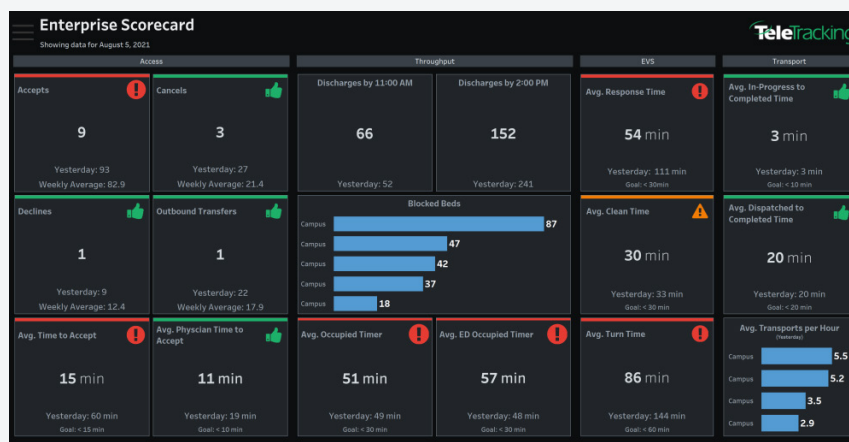
- Build system-wide situational awareness
- Reduce costs & improve workforce efficiency
- Visualize & integrate operational data across solutions
- Identify growth opportunities & make data-driven operational decisions

SynapseIQ Enterprise Analytics

Enabling faster, more informed decision-making

Driving operational efficiency is more challenging than ever. Staff shortages, information silos and new care delivery models contribute to significant complexity and a need for a centralized point of truth. Leadership is often inundated with clinical and operational data—most of it hard to consume—and retained in separate systems. Enter SynapseIQ Enterprise Analytics, a powerful solution that delivers timely, actionable insight and data visibility allowing you to build true system-wide situational awareness to operational performance.

True Operational Visibility Across Care Settings



Command Center Scorecard

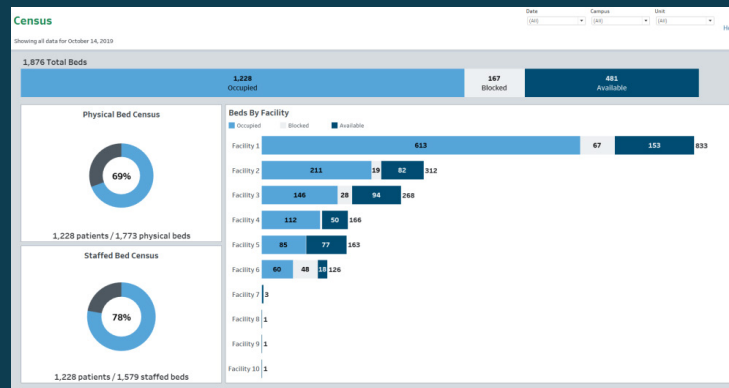
In addition to historical reporting, SynapseIQ Enterprise Analytics provides a timely view of operations across a health system—allowing teams to make critical patient care decisions in the moment. A standard content package comprised of

Target	Nov 2020	Dec 2020	Jan 2021	Feb 2021	Mar 2021	Apr 2021	May 2021	Jun 2021	Jul 2021	Aug 2021	Sep 2021	Oct 2021
Placement: ID	232	137	213	229	226	222	216	279	362	590	750	616
Placement: Other	79	72	71	71	64	65	62	62	62	59	67	66
Placement: Internal	153	92	140	158	162	157	154	217	300	531	683	550
Patient Shift	119	122	117	120	111	112	115	118	116	114	126	110
Discharges	214	162	170	114	187	305	393	410	555	578	537	681
Transport	18	17	17	18	16	17	15	15	16	17	18	17
EVS	33	33	32	30	28	29	30	30	28	29	29	27

Performance Trending Scorecard

dashboards and reports optimized for analysts, command center staff, and leadership ensures the entire organization has access to the same data, customized to the views most important to their roles. With the visibility created by SynapseIQ Enterprise Analytics, teams can prioritize incoming transfers and effectively manage capacity across the system.

Reduce Siloed Decision-Making with System-Wide Visibility



Census Interactive Screen

Organizations grow and need software that grows with them. Whether a single hospital or multi-faceted health system, SynapseIQ Enterprise Analytics helps teams visualize the full picture of operational performance, identify workflow silos that may be impacting individual departments and quickly determine if issues are systemic or site-specific. The fully customizable content, state-of-the-art visualizations, subscription reports and data export capabilities give you unparalleled flexibility and offer a more personalized experience for each user.

From Command Center dashboards to customized executive reports and even mobile applications, SynapseIQ Enterprise Analytics gives you access to all your information wherever, whenever and however you need it. Built on the proprietary IQ-platform, the SaaS solution eliminates onsite maintenance and required IT resources, providing immediate access to new system updates and standard report templates.

With the added feature of SynapseIQ Data Warehouse Connector (DWC), advanced analytics teams can extract data from the system without going through the standard front-end tool. Importing this operational data directly into their existing Enterprise Data Warehouse (EDW) allows it to be combined with other staffing, financial and clinical data providing robust visibility to key metrics across the entire organization leading to more informed decision making.

Recognize Workflow Bottlenecks and Identify Growth Opportunities



EVS Performance Screen

With SynapseIQ Enterprise Analytics, operational data is presented in an easy to consume format with the ability to drill-down for deeper analysis. Extensive customized configurations deliver unprecedented visibility to pinpoint inefficiencies such as room turnover times exceeding pre-determined thresholds and immediately identify the root causes.

Through the intelligence derived from SynapseIQ Enterprise Analytics, C-suite executives can identify new business opportunities, make data-driven decisions on adding new services lines, and institute measures to prevent system leakage—all necessary initiatives to drive revenue opportunities and system growth.

Realize The Full Value Of Your TeleTracking Solutions With Unprecedented Visibility From SynapseIQ Enterprise Analytics

Our suite of operational solutions creates a tremendous amount of data. Consuming the data, knowing what to measure and how your operations should be tracking can seem like an impossible challenge for an already overworked and overburdened staff.

TeleTracking has been improving healthcare operations for nearly three decades, and as a result, we have developed a series of best practices to help transform operations across the care continuum. These best practices and clinical expertise have been integrated into SynapseIQ Enterprise Analytics to help track and report key metrics that drive operational excellence.

TeleTracking is an integrated healthcare operations platform that is Expanding the Capacity to Care™ by combining comprehensive technology solutions with clinical expertise to optimize access to care, streamline care delivery and connect transitions of care. We understand that for every hour a patient waits for care they face objectively worse outcomes; so our mission is simple, to ensure that no one waits for the care they need.