

With Capacity IQ® Post-Acute you can:

- Have clear visibility into bed availability at post-acute care settings
- Streamline processes for bed placement of discharged patients
- Reduce wait times and frustration for patients and families
- Open beds faster for incoming patients



Capacity IQ® Post-Acute

Reduce the Wait for Post-Acute Care

Often times patients being discharged from acute care settings require long term care that cannot be met at home. However, finding the right bed at the right facility at the right time for the patient is a process that is not always seamless or efficient. Patient placement team members spend too much time searching for post-acute care, patients and families spend too much time waiting, and incoming patients spend too much time without a bed. With Capacity IQ Post-Acute, transfer center agents have clear visibility into where beds are available, increasing the rate at which a patient can be placed and begins receiving care outside the walls of the hospital.

Improve Patient Access to Timely Post-Acute Care

For most health systems, discharging patients to post-acute is a time-consuming and inefficient process. Improving timely access in this area yields major benefits: it frees up resources in your acute care facilities, improves patient and family satisfaction, and enhances relationships and coordination across care settings.

With Capacity IQ Post-Acute, your health system can streamline post-acute access by giving case managers and discharge planners real-time visibility to available beds in your post-acute facilities.

Capacity IQ Post-Acute provides more seamless care transitions to post-acute and extends our proven access and capacity management best practices beyond the walls of your acute facilities.

Benefits to Patients and Families

- Patients spend less time waiting to be discharged to a post-acute care setting
- A traditionally frustrating experience becomes more direct, transparent, and predictable
- Patients and families are more satisfied with their care and your health system

Benefits for Your Preferred Post-Acute Providers

- A direct referral pipeline from your acute facilities increases referral volume and decreases time spent competing for patients
- Improved visibility to incoming patients and tools to manage patient flow
- Better facilitation of care coordination across care settings, aiding in a decrease of readmission rates

Benefits for Your Health System

- More timely discharges to post-acute can help significantly decompress your acute care facilities
- Better care coordination across your health network provides a more positive, consistent patient and family experience
- Increased discharge efficiency helps improve length of stay and readmission metrics
- Stronger connections to your post-acute providers help you keep patients in your health network, increasing revenue and market share



Your health system keeps more patients in-network and improves coordination across the continuum



Patients get the care they need in a more timely and coordinated manner



Families feel confident and secure in the placement of their loved one



Your preferred post-acute facilities increase patient referral volumes

TeleTracking is an integrated healthcare operations platform that is Expanding the Capacity to Care™ by combining comprehensive technology solutions with clinical expertise to optimize access to care, streamline care delivery and connect transitions of care. We understand that for every hour a patient waits for care they face objectively worse outcomes; so our mission is simple, to ensure that no one waits for the care they need.