

# SaaS Migrations

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- **Always Up-to-Date:** Gain cloud-based access to the latest features with no need for manual upgrades.
- **Improved Stability and Security:** Enjoy a more reliable, secure system with minimized downtime and enhanced data protection.
- **Reduced IT Burden:** Eliminate infrastructure maintenance by moving to the cloud, freeing up valuable IT resources.

## Service Overview

TeleTracking's SaaS Migration Services provide comprehensive technical support for migrating data and users from on-premise Capacity Management Suite® to our cloud-based Operations IQ® platform. This service includes full Operations IQ® enablement, ensuring smooth data transfer, user configuration, and access to the latest cloud features, all managed by TeleTracking's expert team.

## Features & Benefits

### Secure Data Transfer and Sync

TeleTracking's secure data transfer ensures your critical healthcare data is safely synced to the cloud during migration to the Operations IQ® platform. Our process reduces risk, maintains data integrity, and ensures compliance with healthcare data privacy regulations, giving you peace of mind throughout the transition.

### Comprehensive User Load and Configuration

Our expert team manages the entire user data collection and configuration process, ensuring a smooth transition to the Operations IQ® platform. With uninterrupted access to existing solutions, your staff can focus on patient care without technical disruptions, reducing errors and minimizing downtime during migration.

### End-to-End Migration Support\*

TeleTracking's expert team provides complete migration support, managing your cloud transition from start to finish. With minimal disruption, thorough testing, and seamless go-live, we ensure a smooth cut-over from on-premise to cloud, including supplemental user data loads for a successful migration.

# Service Design and Deliverables

## Migration Process



Build



User Load



Connect



Test



Go-Live

## Deliverables

- Secure transfer of data to new environment
- New HL7 Agent service installation
- Network Routing Assessment
- Documentation of user access changes

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\*Note: Additional Go-Live Support Services can be purchased as an add-on option to the SaaS migration services to assist users in transitioning from their previous versions to the SaaS version.

## Who is TeleTracking's SaaS Migration Service Ideal For?

TeleTracking's SaaS Migration Service is perfect for healthcare organizations using on-premise TeleTracking solutions like Capacity Management Suite, looking to cut costs and boost performance by moving to the cloud.

- **IT Leaders and Administrators:** Lower IT costs and improve reliability.
- **Clinical and Admin Teams:** Gain stable, easy access with uninterrupted operations.

Ready to modernize? Contact us to see how we can move your team to the cloud.