

# Adopt IQ<sup>®</sup>

Maximize the Value of Your TeleTracking Solutions

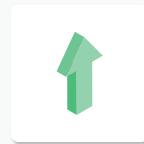
Adopt IQ is a **12-month adoption service** designed to help hospitals and health systems fully leverage their **TeleTracking solutions**. With a structured approach to **training, process improvement, system optimization, and configuration services**, Adopt IQ ensures organizations achieve **sustained operational improvements** while maximizing platform utilization.

## Adopt IQ will help you:



### Optimize System Utilization

Ensure teams fully understand and utilize the capabilities of TeleTracking's platform.



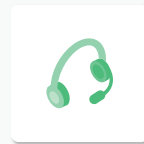
### Ensure Continuous Improvement

Leverage an **annual assessment and success roadmap** to guide service consumption and performance enhancements.



### Improve Operational Performance

Drive efficiency through best practices, workflow enhancements,



### Access On-Demand Support

On-demand access to a variety of professional services providing **flexibility for unforeseen challenges and needs**.



### Increase Staff Proficiency

Provide ongoing training and enablement for key users and teams.

## What's Included?

- **Annual Performance Assessment & Success Planning**

A structured review of current system utilization, with recommendations for improvement and a strategic roadmap to guide service utilization.

- **Process Improvement & Optimization**

Identify and implement efficiency gains in patient flow, bed management, and transfer operations.

- **User Training & Knowledge Development**

Tailored training sessions to empower users and improve system proficiency.

- **Configuration Services**

Configuration adjustments and system refinements to support evolving business needs.

- **Ad Hoc & Emergent Support**

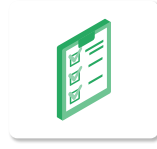
Flexible use of hours allows for **on-the-fly problem-solving and quick-win optimizations**.

## How It Works



### 1. Kickoff & Alignment

Define key objectives and align service utilization with organizational goals.



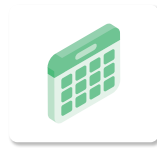
### 3. Continuous Check-Ins & Adjustments

Ensure the organization stays on track with periodic reviews and real-time support.



### 2. Ongoing Support & Optimization

Apply best practices, training, and process enhancements throughout the year.



### 4. Annual Assessment

Evaluate system usage, identify opportunities, and create a customized **Success Plan**.

## Who Benefits from Adopt IQ?

### • Capacity & Throughput Leaders

Optimize patient flow and operational efficiency.

### • Clinical & Operational Teams

Gain confidence in leveraging TeleTracking solutions for day-to-day workflows.

### • IT & System Administrators

Ensure proper system configuration and utilization.

### • Hospital Executives

Drive measurable outcomes through data-driven decision-making.

## Why Choose Adopt IQ?

With over **34 years of expertise** in healthcare operations and patient flow, **TeleTracking's professional services team** delivers high-impact solutions tailored to your needs. Adopt IQ provides a structured yet flexible approach to adoption, ensuring sustained success beyond initial implementation.

**Let's Get Started!** Take the next step in optimizing your **TeleTracking solutions**.

Contact your TeleTracking representative today to learn more about Adopt IQ and how it can benefit your organization.